

WARRANTY & DISCLAIMER

ProCraft Cabinetry ("**We**" or "**Us**") warrants to the first Residential Purchaser ("**You**" or "**Your**") a Five-Year Limited Warranty that warrants any product manufactured by Us and sold only in the United States to be free from any unnatural or unavoidable defects, under normal residential usage, which cannot be satisfactorily abated by You. This warranty is effective for cabinetry purchases on or after January 1st, 2019.

Who is a Residential Purchaser? Under this limited warranty, a "**Residential Purchaser**" means any of the following:

- A person who purchases Product and is installed in a dwelling that is owned and used as a primary or secondary home.
- A person or business (Builder/Contractor/Developer) that purchases product and is installed in a dwelling by that person or business on behalf of the Owner of the dwelling. In such case, this Limited Warranty may be transferred to the Owner of the dwelling if used as a primary or secondary home by Owner.

What the Limited Warranty Covers

We may elect to repair, replace and/or modify, at our option, any component(s) which has/have been proven to be defective and unable to serve its/their intended purpose (under normal installation, condition and use) by Us. The following parts are covered by this warranty:

Door Frames, Door Fronts, Cabinet Shelves, Roll Out Trays, Base End Panels, Cabinet Doors, Drawer Glides, Shelving Clips, Cabinet Accessories (toe kick, molding, etc.), Cabinet Boxes

What the Limited Warranty Does Not Cover

- Deterioration/discoloration due to normal use
- Natural color variations in stained cabinetry
- Replacement of cabinetry or cabinetry parts that have been used for purposes outdoors
- Replacement of cabinetry or cabinetry parts that have been altered or modified from their original purpose, misused, neglected and/or not well-maintained
- Damage during transit
- Storage procedures that exceed the guidelines We recommend

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- Labor costs associated with warranty claim (installation and/or removal)
- Transportation and/or installation of defective, repaired and/or replacement product(s)
- Service calls to retrieve the defective product(s) from You to Us.
- Damage by causes outside of our control (flood, fire, or other acts of God)
- Cabinets installed in areas that are outside the recommended storage temperatures (50-85°F)

DISCLAIMER

Wooden cabinets will expand and contract due to environmental conditions outside of our control, such as humidity. If a door appears warped less than ¼ inch, You agree to let it hang in its original position for one season before a claim is made. This will allow for the proper cabinet setting to take place as it can vary depending on the environment the cabinetry is located in.

HOW TO FILE A WARRANTY CLAIM

To initiate a claim, please contact the ProCraft location that supplied you with Your original order. Please have the original invoice number with you at the time you make a claim. All warranty claims are subject to inspection by Us. You understand that replacement parts may vary in their natural color variation from those which were originally supplied to You.

IMPLIED WARRANTY

This Limited Warranty serves as the sole warranty for ProCraft in lieu of any and all other warranties both oral and implied—including Warranty of Merchantability and Fitness for a Particular Use.